

Frequently Asked Questions: Children's Classes at The Met

Are masks required?

Masks are recommended, but not required.

[See our visitor guidelines.](#)

Are vaccines required?

In keeping with public health recommendations, we strongly recommend vaccinations for our visitors.

[Read visitor guidelines](#)

Will children be socially distancing?

Children will maintain physical distance, keeping at least three feet from others while in the Education studios and classrooms. Hand sanitizer is available in every classroom.

What should I do if my family is ill or under quarantine?

Please stay home if you or your family is feeling sick, is under quarantine, or you suspect you may have been exposed to COVID-19. If you or your child feels sick during class, please report to the instructor immediately. Our team will separate you or your child from the class and contact you for early pickup/dismissal.

Will you notify me if my child has been exposed to COVID-19?

An inherent risk of exposure to COVID-19 exists in any public space where people are present. We cannot guarantee that you or your child will not be exposed to COVID-19 during your visit to The Met. Those visiting do so at their own risk of such exposure. The Family Programs team will contact families immediately if we receive notice of a positive case in your child's class.

How do I register?

All registration takes place online. You may view specific class descriptions, instructors, dates, times, and associated fees, and follow links to registration at metmuseum.org/childrensclasses. Museum Members receive priority registration and a 15% discount. Corporate membership is excluded from priority registration and/or discount.

What is your cancelation policy?

Refunds may be issued prior to the first-class session and are subject to a \$25 processing fee. After the first class, the maximum refund available is 50% of the full cost of the course. Refunds are not available after the first three classes.

Please note that we are unable to prorate classes; you must purchase the entire course at the time of registration.

Exchanges within the same semester may be granted on a case-by-case basis. Please call 212- 570-3961 or email familyprograms@metmuseum.org to talk through your individual situation so we can try to find a class that works for you.

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How will the Museum communicate with me regarding my child's registration?

Upon registration, you will receive an automated confirmation email and receipt of your purchase. In the weeks before the class begins, you will receive a detailed email from Family Programs with all information pertinent to the classes.

Where should my child meet their instructor and class each week?

Please see your confirmation letter for class locations. We will email you at least a day in advance of class with updated information if the location changes.

What does my child need to bring?

The Museum provides all art materials. Instructors may occasionally ask children and families to bring in items for inspiration or sharing. The Museum is not responsible for personal items left in the galleries or classrooms. Kids with severe allergies should bring their own EpiPen and know how to administer it to themselves.

How should my child dress for their class?

Please ensure that your child is wearing a face covering upon arrival.

If your child is enrolled in an art-making class, we encourage them to dress for mess! Temperatures vary throughout the Museum, so your child may wish to bring a sweater.

What happens if we are running behind schedule and my child is late?

Instructors and assistants will make every effort to introduce children to instructions or activities they have missed. If you arrive later than the designated drop-off period, and the class is already in the galleries, please look for signs on the classroom door indicating the gallery to be visited that day and escort your child to the group.

What happens if my child is absent from a registered class date?

We are unable to provide make-up class dates or prorated refunds for children who cannot attend a class. Please contact your instructor in advance if you can't make a class. In the unlikely event that the Museum cancels a class date, a make-up date will be scheduled and communicated in advance.

My child's class is a drop-off program. Where should I wait?

You may visit the galleries. Please ask the instructor for an admission ticket if you are not a member. Please meet your child in the designated location at the end of each class session. If your child is 10 to 12 years old and is permitted to walk home alone after class, please email familyprograms@metmuseum.org to confirm.

May my child bring snacks to their class?

Please arrange for snack time before and after classes. For the safety and consideration of other attendees, we ask that children and families do not bring food or drink to class sessions. A metal or plastic reusable water bottle is allowed, though glass containers are not permitted. Kids with severe allergies should bring their own EpiPen and know how to administer it to themselves.

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What is the behavioral policy?

The Museum strives to create a safe, fun learning experience for all children in our programs. We expect students to be respectful and kind at all times and always follow safety and behavioral rules given by class instructors and Museum staff. If a problem arises, instructors will first review rules and the situation with the student and will follow up with the parent or guardian if the problem is not resolved. The Museum reserves the right to withdraw a student from a class due to behavioral concerns.

May my child bring a friend or sibling to their class?

Class is limited to those who are enrolled. No additional children may join any of the class sessions.

What happens to the artwork my child creates?

Participants will take home all artwork created at the Museum. Class instructors may request that artwork is kept safe at the Museum until the last day of class. If your child misses the last day of class, Family Programs will hold it for two weeks and arrange a collection time with you. Artwork not collected after two weeks will be discarded.